Christine Jines Director -Federal Regulatory

# DOCKET FILE COPY ORIGINAL

SBC Telecommunications, Inc. 1401 I Street, N.W. Suite 1100 Washington D.C. 20005 Phone 202 326-8879 Fax 202 789-5319



August 10, 1999

Ms. Magalie Roman Salas Secretary Federal Communications Commission 445 Twelfth Street Room TW-A325 Washington, D.C. 20554



Re:

CC Docket No. 88-2, Phase I; Installation and Maintenance

Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order, and BOC ONA Reconsideration Order in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the second calendar quarter of 1999.

Should you have any questions regarding this data, please feel free to call me at (202) 326-8888.

Respectfully submitted,

Chris Ines

Attachments

No. of Copies rec'd D+ 2 List ABCDE

In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

<sup>&</sup>lt;sup>2</sup> In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

# PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 1999

Service	Orders	MA	Interval	
Business Line	352060	1.7%	3.1	
PBX	18495	2.2%	9.9	
CENTREX	132336	1.8%	5.6	
WATS	13137	5.9%	5.9	
Mobile		Nothing to Report		
Feature Group A	13	0.0%	8.8	
Foreign Exchange	1	0.0%	12.0	
Feature Group B	101	0.0%	14.4	
Feature Group D	4479	0.0%	34.4	
DID		Nothing to Report		
Packet DDD Access Line		n		
Packet Synchronous Access Line		n		
Packet Asynchronous Access Line		"		
Protection Alarm	327	0.0%	13.7	
Protection Relaying	29	0.0%	20.1	
Control Circuit	22	0.0%	8.9	
Telegraph Grade 75 Baud		Nothing to Report		
Telegraph Grade 150 Baud		II .		
Voice Non-Switched Line	5	0.0%	6.4	
Voice Switched Line	383	0.0%	12.1	
Voice Switched Trunk	163	0.0%	10.7	
Voice and Tone - Radio Land Line		Nothing to Report		
Data Low Speed	78	0.0%	8.6	
Basic Data and Voice	1468	0.0%	12.1	
Voice and Data - PSN Access Tie Trunk	86	0.0%	11.5	
Voice and Data - SSN Access	4	0.0%	7.0	
Voice and Data - SSN - Intermachine Trunk		Nothing to Report		
Data Extension-Voice Grade Data	17	0.0%	15.2	
Protection Relay Voice Grade	Nothing to Report			
Telephoto and Facsimile	Nothing to Report			
Program Audio 200-3500 HZ	Nothing to Report			
Program Audio 100-5000 HZ	7	0.0%	10.4	
Program Audio 50-8000 HZ	23	0.0%	11.5	
Program Audio 50-15000 HZ	30	0.0%	12.1	
TV Channel-One Way 15kHZ Audio	201	0.0%	30.2	
TV Channel-One Way 5kHZ Audio		Nothing to Report		
Digital Voice Circuit				
Digital Data-2.4kb/s	38	0.0%	20.2	
Digital Data-4.8kb/s	34	0.0%	9.3	
Digital Data-9.6kb/s	703	0.0%	10.6	
Digital Data-56kb/s	5332	0.0%	14.3	
1.544 MBPS BSA	24943	0.1%	16.3	
Dedicated Digital 3.152 MBPS	Nothing to Report			
Dedicated Digital 6.312 MBPS		Nothing to Report		
Dedicated Digital 44.736 MBPS	752	0.0%	22.7	
Dedicated Digital 456 MBPS or Higher		Nothing to Report		
Dedicated Alert Transport	488=	Nothing to Report		
Derived Services	4633	0.0%	16.5	
Dedicated Network Access Link		Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

#### PACIFIC BELL ENHANCED SERVICES

FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 1999

Service	Orders	MA	Interval
Business Line	361	5.5%	7.1
PBX	4	0.0%	12.0
CENTREX	31	3.2%	9.4
WATS	4	0.0%	0.3
Mobile	N	othing to Report	
Feature Group A		"	
Foreign Exchange		H	
Feature Group B		en en	
Feature Group D		**	
DID		H	
Packet DDD Access Line		H	
Packet Synchronous Access Line		н	
Packet Asynchronous Access Line		n	
Protection Alarm		Ħ	
Protection Relaying		н	
Control Circuit		**	
Telegraph Grade 75 Baud		*	
Telegraph Grade 150 Baud		н	
Voice Non-Switched Line		н	
Voice Switched Line		H	
Voice Switched Trunk		*	
Voice and Tone - Radio Land Line		н	
Data Low Speed		H	
Basic Data and Voice		"	
Voice and Data - PSN Access Tie Trunk		**	
Voice and Data - SSN Access		**	
Voice and Data - SSN - Intermachine Trunk			
Data Extension-Voice Grade Data			
Protection Relay Voice Grade		**	
Telephoto and Facsimile		n	
Program Audio 200-3500 HZ		n	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHZ Audio		n	
TV Channel-One Way 5kHZ Audio			
Digital Voice Circuit		**	
Digital Data-2.4kb/s			
Digital Data-4.8kb/s		#*	
Digital Data-9.6kb/s			
Digital Data-56kb/s		othing to Report	
1.544 MBPS BSA	4	0.0%	19.0
Dedicated Digital 3.152 MBPS	N	othing to Report	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		" "	
Dedicated Digital 456 MBPS or Higher		*	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		-	

Notes: MA: Missed appointments due to Company reasons Intervals: Taken Date to Due Date intervals in business days

# NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 1999

Service	Orders	MA	Interval
Business Line	3307	2.0%	2.0
PBX	23	0.0%	12.1
CENTREX	1354	2.2%	3.5
WATS	No	thing to Report	
Mobile		"	
Feature Group A		п	
Foreign Exchange		п	
Feature Group B		π	
Feature Group D		#	
DID		н	
Packet DDD Access Line		n	
Packet Synchronous Access Line		n	
Packet Asynchronous Access Line		п	
Protection Alarm	n		
Protection Relaying		*	
Control Circuit		Ħ	
Telegraph Grade 75 Baud		n	
Telegraph Grade 150 Baud		п	
Voice Non-Switched Line		n	
Voice Switched Line		n	
Voice Switched Trunk		n	
Voice and Tone - Radio Land Line	Not	hing to Report	
Data Low Speed	Not	hing to Report	
Basic Data and Voice	2	0.0%	19.0
Voice and Data - PSN Access Tie Trunk	Not	hing To Report	
Voice and Data - SSN Access		*	
Voice and Data - SSN - Intermachine Trunk		п	
Data Extension-Voice Grade Data		•	
Protection Relay Voice Grade		n	
Telephoto and Facsimile		н	
Program Audio 200-3500 HZ		II .	
Program Audio 100-5000 HZ		н	
Program Audio 50-8000 HZ		п	
Program Audio 50-15000 HZ		11	
TV Channel-One Way 15kHZ Audio		11	
TV Channel-One Way 5kHZ Audio		П	
Digital Voice Circuit		17	
Digital Data-2.4kb/s		п	
Digital Data-4.8kb/s		n	
Digital Data-9.6kb/s	Not	hing to Report	
Digital Data-56kb/s	13	0.0%	19.9
1.544 MBPS BSA	15	0.0%	30.7
Dedicated Digital 3.152 MBPS	No	thing to Report	
Dedicated Digital 6.312 MBPS		п	
Dedicated Digital 44.736 MBPS		u	
Dedicated Digital 456 MBPS or Higher		н	
Dedicated Alert Transport		н	
Derived Services		u	
Dedicated Network Access Link	No	thing to Report	

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

### **NEVADA BELL ENHANCED SERVICES**

## FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 1999

Service	Orders	MA	Interval
Business Line	112	0.9%	3.6
PBX		Nothing to Report	
CENTREX	96	3.1%	4.2
WATS		Nothing to Report	
Mobile		n	
Feature Group A		u u	
Foreign Exchange		n	
Feature Group B		п	
Feature Group D		"	
DID		#	
Packet DDD Access Line			
Packet Synchronous Access Line		н	
Packet Asynchronous Access Line		и	
Protection Alarm		н	
Protection Relaying			
Control Circuit		*	
Telegraph Grade 75 Baud		n	
Telegraph Grade 150 Baud		**	
Voice Non-Switched Line		н	
Voice Switched Line		H	
Voice Switched Trunk		II .	
Voice and Tone - Radio Land Line		п	
Data Low Speed		u	
Basic Data and Voice		**	
Voice and Data - PSN Access Tie Trunk		**	
Voice and Data - SSN Access			
Voice and Data - SSN - Intermachine Trunk		н	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade			
Telephoto and Facsimile		**	
Program Audio 200-3500 HZ		**	
Program Audio 100-5000 HZ		n	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		#	
TV Channel-One Way 15kHZ Audio		**	
TV Channel-One Way 5kHZ Audio		H	
Digital Voice Circuit		n	
Digital Data-2.4kb/s		n	
Digital Data-4.8kb/s		•	
Digital Data-9.6kb/s		,,	
Digital Data-56kb/s		n	
1.544 MBPS BSA		H	
Dedicated Digital 3.152 MBPS		Ħ	
Dedicated Digital 6.312 MBPS		Ħ	
Dedicated Digital 44.736 MBPS		**	
Dedicated Digital 456 MBPS or Higher		n	
Dedicated Alert Transport		n	
Derived Services		н	
Dedicated Network Access Link		"	

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

## PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT MaIntenance / Repair

Report Period: April - June 1999

Service	Reports	MA	%МА	Avg-RC
Business Line	110671	14758	13.3%	15:27
PBX	9840	3690	37.5%	20:46
CENTREX	34448	5294	15.4%	13:52
WATS	495	48	9.7%	16:14
Mobile		Nothing	to Report	
Feature Group A	103	61	59.2%	23:38
Foreign Exchange		Nothing	to Report	
Feature Group B	48	5	10.4%	4:43
Feature Group D	262	36	13.7%	19:09
DID	1	0	0.0%	19:31
Packet DDD Access Line		Nothing	to Report	
Packet Synchronous Access Line			п	
Packet Asynchronous Access Line			н	
Protection Alarm	1160	518	44.7%	10:51
Protection Relaying	41	28	68.3%	22:43
Control Circuit	109	71	65.1%	4:43
Telegraph Grade 75 Baud		Nothing	to Report	
Telegraph Grade 150 Baud		_	н	
Voice Non-Switched Line		Nothing (	to Report	
Voice Switched Line	242	98	40.5%	6:56
Voice Switched Trunk	76	35	46.1%	15:05
Voice and Tone - Radio Land Line	261	188	72.0%	22:18
Data Low Speed	108	49	45.4%	6:20
Basic Data and Voice	2215	880	39.7%	6:42
Voice and Data - PSN Access Tie Trunk	116	67	57.8%	6:58
Voice and Data - SSN Access		Nothing	to Report	
Voice and Data - SSN - Intermachine Trunk		Nothing 1	to Report	
Data Extension-Voice Grade Data	82	32	39.0%	7:41
Protection Relay Voice Grade		Nothing	to Report	
Telephoto and Facsimile		-	to Report	
Program Audio 200-3500 HZ		Nothing	to Report	
Program Audio 100-5000 HZ	8	8	100.0%	10:07
Program Audio 50-8000 HZ	31	14	45.2%	3:26
Program Audio 50-15000 HZ	34	23	67.6%	21:27
TV Channel-One Way 15kHZ Audio		Nothing	to Report	
TV Channel-One Way 5kHZ Audio		Nothing	to Report	
Digital Voice Circuit		Nothing	to Report	
Digital Data-2.4kb/s	11	4	36.4%	2:37
Digital Data-4.8kb/s	11	4	36.4%	5:15
Digital Data-9.6kb/s	355	133	37.5%	6:07
Digital Data-56kb/s	3733	1354	36.3%	3:51
1.544 MBPS BSA	18632	10351	55.6%	5:04
Dedicated Digital 3.152 MBPS	2	1	50.0%	2:13
Dedicated Digital 6.312 MBPS		Nothing	to Report	
Dedicated Digital 44.736 MBPS	553	288	52.1%	2:46
Dedicated Digital 456 MBPS or Higher	7	5	71.4%	6:07
Dedicated Alert Transport		Nothing t	o Report	
Derived Services		Nothing	to Report	
Dedicated Network Access Link		Nothing	to Report	

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 1999

Service	Reports	MA	%МА	Avg-RC
Business Line	2	0	0.0%	4:38
PBX	21	21	100.0%	30:21
CENTREX	10	6	60.0%	13:29
WATS		Nothing	to Report	
Mobile		~	11	
Feature Group A			н	
Foreign Exchange			н	
Feature Group B			п	
Feature Group D			п	
DID			н	
Packet DDD Access Line			и	
Packet Synchronous Access Line			п	
Packet Asynchronous Access Line			n	
Protection Alarm			**	
Protection Relaying			п	
Control Circuit			n	
Telegraph Grade 75 Baud			п	
Telegraph Grade 150 Baud			u	
Voice Non-Switched Line			n	
Voice Switched Line			n	
Voice Switched Trunk			п	
Voice and Tone - Radio Land Line			п	
Data Low Speed			11	
Basic Data and Voice			11	
Voice and Data - PSN Access Tie Trunk			11	
Voice and Data - SSN Access			н	
Voice and Data - SSN - Intermachine Trunk			н	
Data Extension-Voice Grade Data			п	
Protection Relay Voice Grade			n	
Telephoto and Facsimile			п	
Program Audio 200-3500 HZ			n	
Program Audio 100-5000 HZ			,	
Program Audio 50-8000 HZ			7	
Program Audio 50-15000 HZ			<del>n</del>	
TV Channel-One Way 15kHZ Audio			n e e e e e e e e e e e e e e e e e e e	
TV Channel-One Way 5kHZ Audio			<del>1</del>	
Digital Voice Circuit			π	
Digital Data-2.4kb/s			"	
Digital Data-4.8kb/s			<b>11</b>	
Digital Data-9.6kb/s		i	,	
Digital Data-56kb/s		1	"	
1.544 MBPS BSA			•	
Dedicated Digital 3.152 MBPS			•	
Dedicated Digital 6.312 MBPS		•	п	
Dedicated Digital 44.736 MBPS			н	
Dedicated Digital 456 MBPS or Higher			н	
Dedicated Alert Transport		•	н	
Derived Services		ı	n	
Dedicated Network Access Link		1	ri	

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

### NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 1999

Service	Reports	MA	%MA	Avg-RC
Business Line	1374	112	8.2%	11:28
PBX	151	10	6.6%	20:49
CENTREX	1024	72	7.0%	12:08
WATS		Nothing to		
Mobile		*		
Feature Group A				
Foreign Exchange				
Feature Group B				
Feature Group D				
DID		R		
Packet DDD Access Line				
Packet Synchronous Access Line		*		
Packet Asynchronous Access Line		•		
Protection Alarm				
Protection Relaying				
Control Circuit	1	0	0.0%	14:26
Telegraph Grade 75 Baud	'	Nothing to		14.20
Telegraph Grade 150 Baud		Nothing to	report	
Voice Non-Switched Line	1	0	0.0%	67:11
Voice Switched Line	28	0	0.0%	27:37
Voice Switched Trunk	1	0	0.0%	29:12
Voice and Tone - Radio Land Line	10	0	0.0%	20:33
Data Low Speed	2	0	0.0%	20.33 2:31
Basic Data and Voice	95	3	3.2%	13:33
Voice and Data - PSN Access Tie Trunk	95 6	0	0.0%	26:39
Voice and Data - PSN Access The Trunk  Voice and Data - SSN Access	O	•		20.39
Voice and Data - SSN - Intermachine Trunk		Nothing to	Report	
	4	0	0.09/	2.00
Data Extension-Voice Grade Data	1	-	0.0%	3:00
Protection Relay Voice Grade		Nothing to	кероп	
Telephoto and Facsimile				
Program Audio 200-3500 HZ				
Program Audio 100-5000 HZ	1	•	0.0%	40.00
Program Audio 50-8000 HZ	ľ	0		46:23
Program Audio 50-15000 HZ		Nothing to	кероп	
TV Channel-One Way 15kHZ Audio				
TV Channel-One Way 5kHZ Audio				
Digital Voice Circuit				
Digital Data-2.4kb/s		M- 0-5 4-	D	
Digital Data-4.8kb/s	4.4	Nothing to		4.00
Digital Data-9.6kb/s	11	0	0.0%	4:00
Digital Data-56kb/s	131	2	1.5%	9:28
1.544 MBPS BSA  Dedicated Digital 3 152 MBPS	192	6 Nothing to	3.1%	21:23
Dedicated Digital 3.152 MBPS Dedicated Digital 6.312 MBPS		Nothing to	перин	
_		•	0.007	47.50
Dedicated Digital 44.736 MBPS	1	0	0.0%	47:53
Dedicated Digital 456 MBPS or Higher		Nothing to	Report	
Dedicated Alert Transport		*		
Derived Services		*		
Dedicated Network Access Link		•		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

#### **NEVADA BELL ENHANCED SERVICES PROVIDER**

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 1999

Service	Reports	MA	%MA	Avg-RC
Business Line		Nothing t	o Report	
PBX		,	•	
CENTREX		•	•	
WATS			•	
Mobile			•	
Feature Group A			•	
Foreign Exchange			•	
Feature Group B			•	
Feature Group D			•	
DID			•	
Packet DDD Access Line		•	i	
Packet Synchronous Access Line			i	
Packet Asynchronous Access Line			ı	
Protection Alarm		•	ı	
Protection Relaying		п	ı	
Control Circuit			i	
Telegraph Grade 75 Baud		7	1	
Telegraph Grade 150 Baud		1	ı	
Voice Non-Switched Line		11	1	
Voice Switched Line		**	1	
Voice Switched Trunk			1	
Voice and Tone - Radio Land Line			,	
Data Low Speed		"	•	
Basic Data and Voice		•	•	
Voice and Data - PSN Access Tie Trunk			•	
Voice and Data - SSN Access		n	t .	
Voice and Data - SSN - Intermachine Trunk		п	İ	
Data Extension-Voice Grade Data		н	l	
Protection Relay Voice Grade		•		
Telephoto and Facsimile				
Program Audio 200-3500 HZ		11		
Program Audio 100-5000 HZ		n		
Program Audio 50-8000 HZ		11		
Program Audio 50-15000 HZ		"	ı	
TV Channel-One Way 15kHZ Audio			ı	
TV Channel-One Way 5kHZ Audio		11		
Digital Voice Circuit		"		
Digital Data-2.4kb/s		n		
Digital Data-4.8kb/s		H		
Digital Data-9.6kb/s				
Digital Data-56kb/s				
1.544 MBPS BSA				
Dedicated Digital 3.152 MBPS		π 		
Dedicated Digital 6.312 MBPS				
Dedicated Digital 44.736 MBPS		"-		
Dedicated Digital 456 MBPS or Higher		n n		
Dedicated Alert Transport		"		
Derived Services				
Dedicated Network Access Link				

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service